

Title of Report	STANDARDS AND ETHICS REPORT - QUARTER 1	
Presented by	Elizabeth Warhurst Head of Legal and Support Services and Monitoring Officer	
Background Papers	None	Public Report: Yes
Purpose of Report	To receive the figures for local determination of complaints and the ethical indicators for Quarter 1 of 2023/2024	
Recommendations	THE REPORT BE RECEIVED AND NOTED.	

1.0 BACKGROUND

1.1 The Standards and Ethics Report provides information in two categories: Local Determination of Complaints and Ethical Indicators.

2.0 CHANGES

2.1 Within the section 'Local Determination of Complaints', paragraph 2.2 has been updated to reference the Local Government Association guidance instead of the Standards for England guidance, which was previously referenced, as the Standards for England no longer exists. Also the timeframe for the Council in determining a response has been reduced from 20 days to 15 days to reflect the 'Council's arrangements for dealing with complaints' as adopted by Full Council last February along with the new Code of Conduct.

2.2 Within the section 'Ethical Indicators' the Use of RIPA powers (Regulation of Investigatory Powers Act 2000) has been added to the table. This had previously been included but in recent iterations of the quarterly report it had been omitted. Following our 3 yearly RIPA inspection it was felt best practise to re-introduce this data.

Policies and other considerations, as appropriate	
Council Priorities:	Our communities are safe, healthy and connected
Policy Considerations:	N/A
Safeguarding:	Safeguarding in relation to Modern Slavery
Equalities/Diversity:	N/A
Customer Impact:	N/A
Economic and Social Impact:	N/A

Environment and Climate Change:	N/A
Consultation/Community/Tenant Engagement:	Customers have the opportunity to report on measures that are included in this report
Risks:	By receiving this information members will be able to manage risks
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